

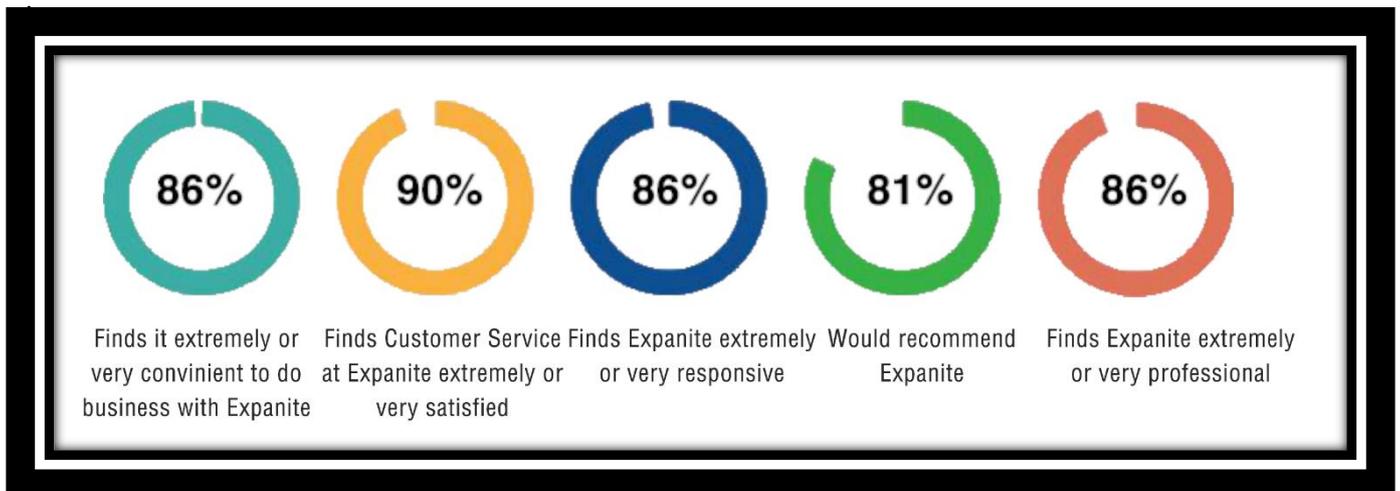
Expanite scores high on Customer Satisfaction Survey

With customer satisfaction high on our agenda, Expanite has conducted annual Customer Satisfaction Surveys since 2015. Besides being an integrated element of our ISO9001:2015 certification, the surveys are there to help us drive our company forward to ensure that we're delivering the very best, high-quality products and services to our customers. The results for the 2019 survey are in, and we appreciate the continued high marks and the valuable feedback.

***"The majority of the responders will recommend Expanite to others
– Equivalet to Net Promotor Score Expanite scored 81!"***

The results: satisfaction remains very high

Since the beginning of Expanite's business life, we have always aimed at delivering strong customer service with the highest quality and best delivery times. "But you never know just exactly how good you're doing until you ask your customers" – so that's the real reason to why Expanite is conduct yearly Customer Satisfaction Surveys. The most important results from the 2019 survey are:



"We are very proud of the survey score we have received. It is a result of hard teamwork and reflects our effort to always assist and support our customers the best possible way. The feedback from our customers enables us to adapt our business to their needs and the changing market. The customer satisfaction survey a valuable tool to get the needed insights and inputs. A special thanks to all our customers who took their time to give us their valuable feedback." Thomas Abel Sandholdt, CEO

We just love the feedback!

We are always touched by the positive customer comments we get from the annual surveys but it's not just about what we did right, but also about how we can improve the level of customer satisfaction in 2020. The feedback is meaningful guidance for our business investments and operational processes. We listen and act.